



SETA FOR FINANCE,
ACCOUNTING,
MANAGEMENT CONSULTING
AND OTHER
FINANCIAL SERVICES

28 July 2009

To whom it may concern

LETTER OF REFERENCE FARANANI FACILITATION SERVICES – JULY 2009

Fasset is a statutory body established through the Skills Development Act of 1998 (Act No 97 of 1998), as amended. The goal of the Act in respect of the Fasset Sector Education and Training Authority (Seta) is “To influence the effective operation of the labour market, through effective skills development, so as to ensure appropriate supply of competent labour necessary to compete in the global economy” in the sub-sectors that fall with the industrial scope of Fasset i.e. Finance, Accounting, Management Consulting and other Financial Services. The members of a Seta include employers, trade unions, professional bodies, government departments and bargaining councils, where relevant, from each industrial sector.

Faranani Facilitation Services was appointed by Fasset in July 2009 to deliver workshops to interested Fasset members on the topic of ‘Valuing Diversity in the Workplace’. These workshops were attended by 338 delegates in 5 provinces around the country including Gauteng, Western Cape, Eastern Cape and KwaZulu-Natal.

The workshops, and the facilitator Deborah Williams, were well received by all. Delegates rated the speaker as 63.91% excellent and 33.77% good. Delegates found the workshop practical, with activities which were entertaining and workplace-related. Delegates reported that the workshop would assist them when compiling a diversity strategy for their respective organisations. Deborah’s professionalism, enthusiasm and interactive style were noted.

Yours sincerely

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Training Events Officer
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